

HOW TO PROTECT YOURSELF FROM MEDICARE FRAUD



Seniors Fighting Medicare Fraud

1-800-223-9074

Who pays?



You pay!

Protect your Medicare/Medicaid Benefits

Report health care fraud to:

Delaware Medicare Fraud Alert 1-800-223-9074

Delaware Medicare Fraud Alert is a community-based outreach program sponsored by Delaware Health and Social Services, Division of Services for Aging and Adults with Physical Disabilities.

NEVER

allow anyone to convince you to
contact your physician requesting a service which you do not need.



NEVER

accept medical supplies or equipment

from a door-to-door sales person.



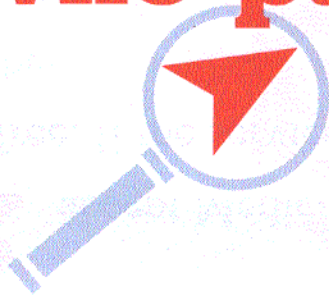
FRAUD

NEVER

allow anyone to review your medical records or your prescription medications without your physician's approval.

Who pays?

You pay!



NEVER

accept an offer for free medical equipment. Remember, only your physician can order medical equipment for you.



BEWARE of providers who present themselves as being part of Medicare, the Health Care Financing Administration, the Department of Health and Human Services, or any branch of the Federal Government. Neither the Federal Government nor Medicare endorses the products or services of any individual provider.

BEWARE of a provider who uses pressure or scare tactics to sell you a high priced medical service without giving you the opportunity for a second opinion.



ALWAYS review your Medicare Summary Notices (MSN) to ensure they reflect services that you received.

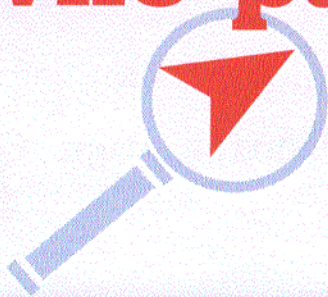
ALWAYS keep a record of your health care appointments and the services you received so you can compare them to your statements.

ALWAYS report suspicious activities.

NEVER

accept Medicare/Medicaid services that are represented to you as being free. If the services are truly “free”, they do not need your Medicare number.

Who pays?



You pay!

NEVER

give your Medicare/Medicaid number
over the telephone or to people you do not know. Treat your Medicare/
Medicaid card as you would your credit card.



FRAUD

What you should do if you suspect Medicare Fraud

FIRST - Call your health care provider or Medicare insurance company for an explanation or clarification of unusual or questionable Medicare charges. The charge you question may be a billing error and easily corrected.

SECOND - If you continue to have questions or concerns after calling your health care provider or Medicare insurance provider, call Delaware Medicare Fraud Alert at **1-800-223-9074** (Delaware Division of Services for Aging and Adults with Physical Disabilities.) Your call is free and confidential.

Please refer to your Medicare Summary Notice when calling to provide pertinent information about the service(s) provided and explain why you believe Medicare should not have paid. Your question or concern will be investigated and you will receive an answer.

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**DELAWARE HEALTH
AND SOCIAL SERVICES**
DIVISION OF SERVICES FOR AGING AND
ADULTS WITH PHYSICAL DISABILITIES